



## **General Terms and Conditions – Vouchers**

SUPSWISS is a trademark of KITESWISS GmbH. In the following Terms and Conditions, KITESWISS GmbH is named as the official contractual partner. These terms and conditions govern the relationship between you as a customer and KITESWISS GmbH as contractual partner.

The German version of these General Terms and Conditions is the legal binding contract.

### **1. General rules**

§ The voucher offers from KITESWISS GmbH are binding. The order confirmation is sent via e-mail to the customer. Lost vouchers will not be replaced.

### **2. Delivery and mailing costs**

§ The customers can buy a voucher through our website or by phone or in the shop. Online orders are generally mailed within 48 hours. If desired, the voucher can also be sent to your e-mail. If sent by mail, a charge of CHF 5.- will be added to the voucher cost. Outside of Switzerland, vouchers are only sent via e-mail.

### **3. Validity**

§ Vouchers are valid for 2 years. No exchange or cashback possible.

### **4. Payment**

§ The voucher will be activated as soon as we receive the payment. With your payment, you accept the Terms and Conditions.

### **5. Personal information**

§ All customer's information is only used for internal purposes and will be handled confidentially and not sold to third parties.

### **6. Place of jurisdiction**

§ Place of jurisdiction is Zurich. The contract is binding to Swiss law.